

Stream B/D Joint Workshop on KPIs and KVIs

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Project Overview



FIDAL - Field Trials beyond 5G

Key objective: FIDAL key objective is to support beyond 5G experiments, field trials, and environments for rapid prototyping and largescale validation of advanced, forwardlooking applications. A special focus is put on Network Applications.

Project website: fidal-he.eu



Advanced future proof Evolved 5G test infrastructures, anticipating the evolution into the next SNS Phase



Open & accessible infrastructures to support 3rd party vertical experiments



Test environments for rapid prototyping and large-scale validation of advanced, forward-looking applications

Two Verticals: Public Safety and Media



Advanced sports and media services



Digital twin for first responders



Virtual reality networked music performance



City security incident



Smart village engagement services





Internet of senses/ Haptic sensing

XR-assisted services for public safety

fidal



KPIs by Vertical



PPDR Service KPIs

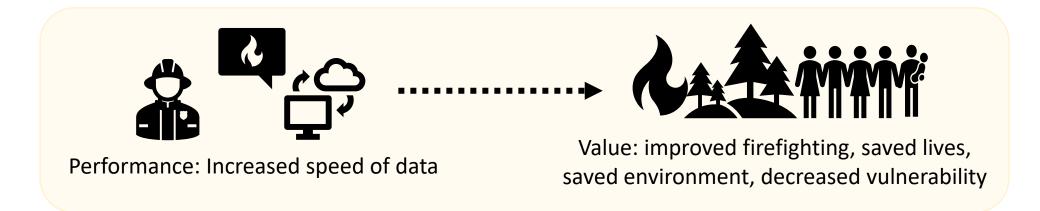
Application Latency	Network Applications Deployment Time	Air Interface Latency
Positioning Accuracy	High Throughput	Energy saving
User Density User Connectivity	Latency Reduction	Average Throughput Data rate HMD/edge
Video Resolution	Position	E2E Latency
Application Service Creation	Simultaneous Connection Capacity	User Connectivity

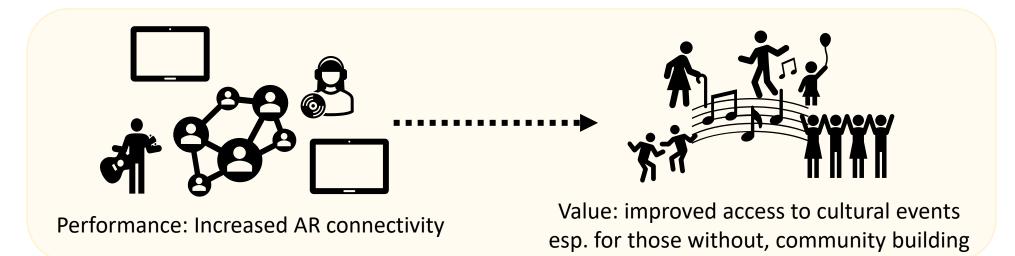
Media Service KPIs

App/Server Accessibility	Network Applications deployment time	E2E Video QoS (multiple cases)
Content Load time/time to first picture	Network Latency	App/server Accessibility (service availability, multiple cases)
Content Stall/Freeze	Connectivity (users simultaneous connected)	Network App deployment and provisioning (multiple cases)
Content Download Throughput	Throughput uplink (multiple cases)	Service/SLA provisioning time (multiple types of services)
Content Upload Throughput	Throughput downlink (multiple cases)	QoE ¹ (multiple user contexts)
Application service creation	E2E Audio QoS (multiple cases)	Measure on Resource Utilization (MRU)



What KVIs are trying to do





KVI Methodology



Work with stakeholders to define Key Values (KV):

- 1. Identify use case stakeholders and articulate their challenges and needs
- 2. Define Key Values (KVs) for the use cases

Identify Indicators (KVI) towards KVs:

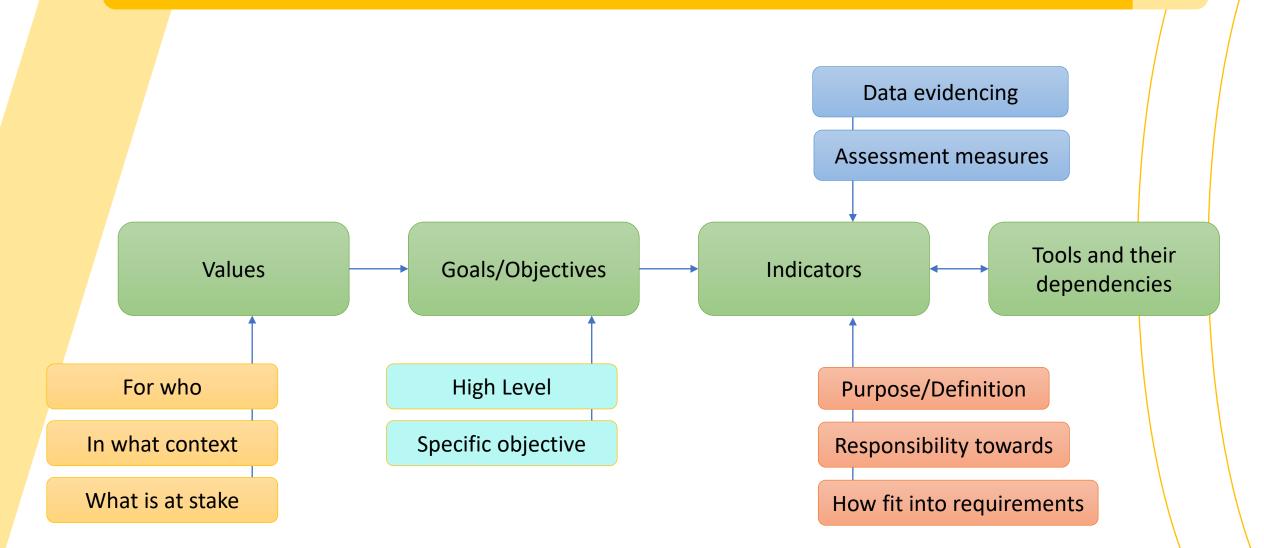
- 3. Assess scale and scope for the KVs in relation to use case goals
- 4. Identify enablers and blockers of KVs
- 5. Propose KVIs (including their relation to project timing)

Develop ways to measure the KVIs:

- 6. Define measures for the indicators
- 7. Evaluate KVIs

KVI Big Picture





Example KVIs across Use Cases



Key Value	Objective	Indicator
Building a competitive, prosperous, inclusive, and resilient EU economy	Engaging legacy/existing systems	Seamless compatibility for evolution to new equipment.
Supporting inclusive commercial benefit, building new market spaces	Cost and time to engage with services	Reductions in time taken and resources engaged in use-cases.
Reduce footprint on energy, resources, and emissions. Improve sustainability in other parts of society and industry	Reduced energy use in use case configuration and impact	Stakeholders' application of 5G solutions and the impacts energy use.
Demonstrate awareness of environmental impact with a strategy to minimise it	Greater under-standing of environmental challenges	Increased number of environmental factors monitored for.
Acting in ways that enable communities to prosper	Use-cases reflect diversity of local communities they should benefit	Outputs are relevant to and can reach target stakeholders (across age, race, gender, region)
Inclusiveness around the services and applications	Improve service availability to all	Service reliability and availability for all potential stakeholders.
Protection of humans, to prevent harm, safer communities	Feeling safe	Stakeholder perception of personal and community safety resulting from solution use.

Example KVIs for Media



Key Value	Objective	Indicator
Supporting inclusive commercial benefit, building new market spaces, developing new value chains	Building new market ecosystems	Ability to support additional functionality and content.
Building inclusive arts, heritage, and knowledge systems	Access to cultural events	Relevant demographics have increased access to cultural events as enabled by their devices and local networks.
	Sense of community	Users feel involved, participation in culture and heritage.
Increased quality of life/well- being for community members	Improve mental health	Opportunities for reducing loneliness and increasing meaningful social mixing.
	People satisfied with where they live	Stakeholder (predicted) satisfaction with access to facilities and services.
Ability to work in multiple situations, contexts, goals, configurations	Enable alternative approaches	Number of alternative approaches possible for each system configuration.

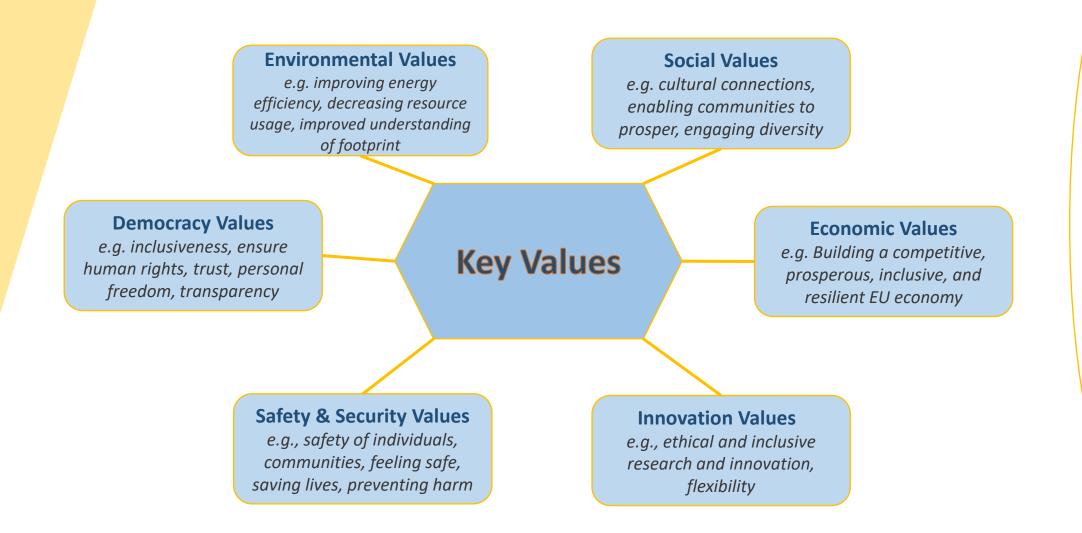
Examples of KVIs for PPDR



Key Value	Objective	Indicator
	Improved availability of crisis and disaster services	Ability to provide service to rural and hard to reach areas.
Protection of humans, to prevent harm, safer communities	Greater protection of vulnerable people	New areas/users reached relate to improved services for vulnerable populations.
	Increased operational efficiency for saving lives in emergencies	Increased operational efficiency for saving lives in emergencies TBD by end-users.
Protection of data and socio-	Security matches sensitive nature	Confidentiality of sensitive information
technical systems in a way that prevents negative impact	of user and data	Integrity of data
Ability to work in multiple situations, contexts, goals, configurations	Optimal resource allocation	Ability to scale system with need.
Users trust a system behaviour, process, and governance; Users trust fellow users; Users trust infrastructures and networks	Public Safety operations able to perform the session successfully, no matter their location.	User has tolerance of disconnection or gaps in service in how they use it.

High Level Values





High Level Values



Environmental Values *e.g. improving energy* efficiency, decreasing resource usage, improved understanding Privacy of footprint Safety Security

Key Value Theme Democracy Trustworthy Transparency Economic Ecosystem (part of sustainable 6G) **Economic Sustainability Business Value** Innovation Responsibility Open collaboration Flexibility **Environmental Ecosystem** (part of 6G for sustainability) **Environmental Sustainability** Waste Management Safety and Security Data protection Societal Ecosystem (part of 6G for sustainability) Knowledge Quality of Living / Wellbeing

KV Environmental Sustainability: *To reduce footprint on energy, resources, and emissions. Improve sustainability in other parts of society and industry.*

KV Waste Management: *Reduce, Re-use, Recycle materials, emissions, life-cycle impact, infrastructures.*

Key Values, Objectives and Draft Indicators

Quality of Living / Wellbeing



Key Value Theme UC1 – Internet of Senses/Haptic Sensing Democracy Trustworthv Dependable, consistent, low error rates Auditability, understandability, and justifiability Transparency Privacy concerns of PPDR forces addressed Privacy Economic Ecosystem (part of sustainable 6G) Economic Sustainability Potential to increase market space **Business Value** Low cost and time to solve existing problems, increase training flexibility Innovation Responsibility Accountability mechanisms for system behaviour Open collaboration Collaborate with diverse end-users to develop responsibility requirements and risks, in particular Flexibility Aim to re-use existing infrastructure and be flexibly deployed Environmental Ecosystem (part of 6G for sustainability) **Environmental Sustainability** Will seek to reduce environmental footprint and energy degradation due to activity Waste Management Will seek to reduce waste of physical resources without countering the savings with increased energy use. Safety and Security Safety improve societal safety and risk management to reduce injuries to PPDR Vulnerabilities identified and fixed and system secured Security Data protection Key Value Theme Personal data protected from unauthorised use with accountability mechanisms in place Democracy Societal Ecosystem (part of 6G for sustainability) Enhanced access to knowledge, training of PPDr and industry Knowledge Trustworthy Quality of Living / Wellbeing Support improved wellbeing of PPDR Transparency Privacy Reduction in Energy Environmental Economic Ecosystem (part of **Kev Value** Objective **KVI: Indicator** sustainable 6G) Sustainability Consumption Economic Sustainability Device/App/Service energy efficiency. Target: Environmental Reduced energy Business Value Air Pollution Reduced Sustainability Innovation consumption improvement over current across all components. Responsibility Uses renewable energy Energy efficiency degradation due to activity. Open collaboration To reduce footprint on Reduced Environmental Target: 0% Flexibility energy, resources, and Environmental Ecosystem footprint emissions. Improve Air pollution Greenhouse gas emissions; PM2.5 or microplastic (part of 6G for sustainability) sustainability in other parts reduced particles released. Target: decrease over current. Environmental Sustainability Waste Management of society and industry. Uses renewable Energy from renewable resources. Target: Safety and Security energy increase over current. Safety Decreased virgin Security Increasing the recyclable, re-usable materials, or Reduced Data protection resources used over a environmental use of by-products. Reducing primary raw Societal Ecosystem (part of product lifecycle 6G for sustainability) footprint materials. Target: Improvement over present. Knowledge

Development and deployment of a low-carbon alternative possible (does not lead to lock-in of current emissions). Target: 100% Physical/earth resources savings. Target:

decreased percentage of current consumption (in

pre-defined context and time).

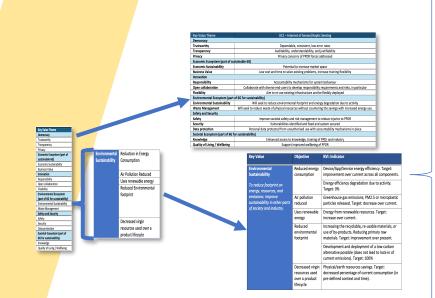
Decreased virgin resources used

over a product

lifecycle

Further Specifying KVIs and Draft Measures

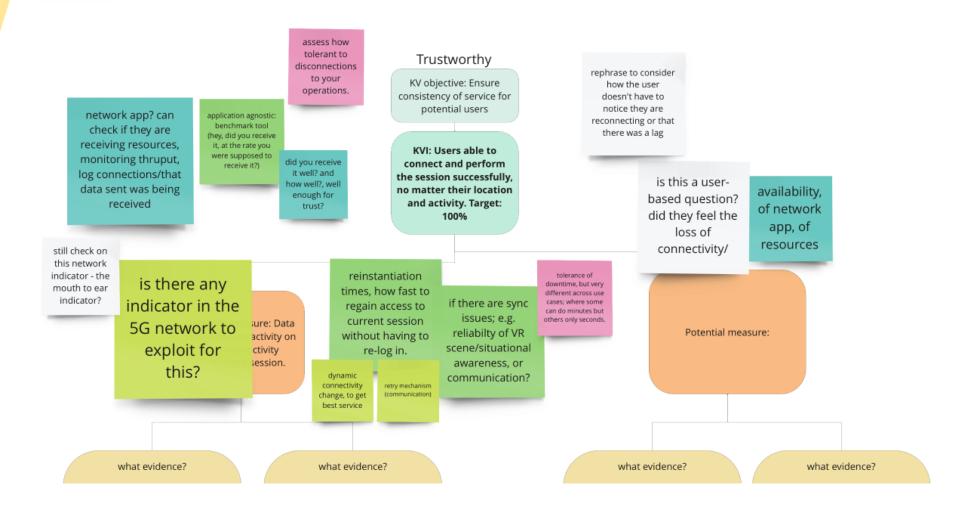




	Key	Value	Objective	KVI: Indicator	Measure (what data can we gather)
1	Ecosystem	Economic Sustainability: Building a competitive, prosperous, ethical, and resilient EU economy. Investing in jobs, skills, education, and digital transformation.	Engaging legacy/existing systems	Pre-existing systems, tools, networks, and apps can be easily modified to be employed in use- cases. Target: Increase over current.	% of relevant existing devices and infrastructure related to use case scenario that are interoperable with the UC.
2	Theme: Economic Ec	Business Value: Supporting inclusive commercial benefit, building new market spaces, developing new value chains.	Cost and time to engage with services	Reductions in time taken and resources engaged in use-cases. Target: decrease over current.	Cost reductions in use of equipment and services, as defined by user. % over current (before/after). Users survey on decrease in time taken to accomplish the use case tasks. % over current (before/after).

KVI and Measure Challenges





KVI and Measure Challenges



Thresholds and targets that can apply meaningfully to all UCs are often elusive. Pairing technical with social (or objective with subjective) providing better methodological results.

Key Value	Objective	Indicator	Measure (what data we can gather)
Users trust a system behaviour, networks, and governance	Public Safety operations able to perform the session successfully, no matter their location.	User has tolerance of disconnection or gaps in service in how they use it. Target: matched objective & subjective.	Objective: Data received at expected rate & re-instantiation times. Subjective: Assess how tolerant user is of the disconnections to services. Did you receive it well, how well, well-enough for trust?
To reduce footprint on energy, resources, and emissions.	Reduced energy consumption	Improved service energy efficiency. Target: matched objective & subjective.	Objective: Improved battery life for same task, per person in use case activity. Length of use of battery via monitoring battery drain, battery charge Subjective: Impact of how the stakeholders apply 5G solutions and how that impacts energy use as compared to lab.
Building inclusive arts, heritage, and knowledge systems.	Access to cultural events	Relevant demographics have increased access to cultural events as enabled by their devices. Target: matched objective & subjective.	Objective: % of existing devices and infrastructure (at least 5G advanced) related to use case scenario that are compatible with the use case. Subjective: Survey consumers as to enjoyability, feeling safe, creative freedom; improved ability to enter into activities/events; in terms of age, gender, socio-economic demographic data.

Evaluation of KVIs





Data directly from *use-cases and tools* themselves from trials



Assessments from *users/stakeholders* involved directly in the use-cases



Insights from **broader stakeholders**



Partners involved in the project



External expert research

KVI and Measure Questions to be Resolved



- Who should select the Key Values and KVIs?
- Who validates the KV <-> I connection?
- How far out in scope and person should a KVI look?
- How comparable and repeatable should KVIs be?
- How should we take into account the broader stakeholders, environments or economies the use cases are meant to impact, not just the immediate users in the field trials? Where does this data come from?



Thank you!

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